



You are not alone.

We're all being asked to stay at home and avoid those outside our homes to contain the spread of novel coronavirus (COVID-19). That can be scary, especially if you think you have symptoms. But we want you to know you are not alone. To ensure you get the care you need without leaving your home, we are offering the Pandemic Health Worker program to provide the care, support and comforting assurance you need.

Who is a Pandemic Health Worker?

A Pandemic Health Worker (PHW) is a trained and trusted member of the community working to provide access to the proper level of care to individuals as they recover at home from COVID-19.

Why do I need to connect with a PHW?

Your condition needs daily monitoring. Your PHW plays a role in slowing the rate of new COVID-19 cases by allowing you to stay home, decreasing the risk of further exposure in your community.

How will they care for me?

The PHW will call you to sign you up and explain everything. They'll schedule a time to drive to your home to deliver a kit with essential tools needed to monitor you and will review with you the digital tools you'll be using together. Daily follow-ups will take place for 14 days.

What if my condition worsens?

The PHW will direct you to the Acute COVID@Home program for care by a physician or advanced practice provider. They will digitally check in on you twice a day using tele-home monitoring and treatment, all while still in the comfort and safety of your home. Treatment may include respiratory therapy and intravenous medications and fluids.

If your condition continues to worsen, you'll be admitted to a facility where you'll be cared for until your symptoms improve and you can return home. Once home, you'll again be monitored through the Acute COVID@Home program until you are symptom free.

To learn more, visit osfhealthcare.org/phw

During these times, you hope for a safe, healthy community and a brighter future. So do we. You are not alone. Joy comes in the morning, and we will be there to see it. Together.



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