



## Telehealth

Governor Pritzker recently announced remote patient monitoring, the **Illinois COVID-19 Virtual Care Program**, to serve Illinoisans potentially infected with novel coronavirus where they will be able to recover from the safety of their homes.

This program serves to reduce barriers to physical and mental health services in all communities for those who do not have a primary care physician no matter the income level with special focus on underserved populations and those most at risk during this pandemic.

Through the various phases of Restore Illinois, patients can be served in their homes thereby continuing to limit the spread of the virus and safeguarding hospitals from being overwhelmed by those who can recover with self-guided care while sheltering in place.

Virtual care is available in every region of Illinois. This care includes COVID-19 virtual screenings, virtual visits, and remote patient monitoring. If you have come in contact with someone who has tested positive for COVID-19, are experiencing symptoms or have recently tested positive for the virus and wish to receive self-guided care from a healthcare worker, please contact one of the healthcare organizations offering services in your area. These resources are available for anyone in the state, no matter what form of insurance they have.

Once enrolled, pandemic health workers will digitally connect with patients when they are experiencing COVID-19 symptoms but do not require emergency or inpatient care. Patients will receive remote patient monitoring including daily virtual visits or check-ins and may receive wellness kits that include crucial items like thermometers, pulse oximeters, blood pressure cuffs, alcohol wipes, and masks.

Additionally, the COVID-19 Virtual Care Program will connect patients to services under the umbrella of social determinants of health. This includes access to food, housing, transportation and other barriers that preclude access to healthcare and one's ability to shelter in place and receive self-guided assistance while addressing symptoms associated with COVID-19 at home.

To access virtual care, please contact one of the Illinois COVID-19 Virtual Care Organizations that are providing services in your area. Please enter your zip code on the map to find a provider near you. You may also text CARE\_Your Illinois Zip Code to 36363 to receive a text message with their contact information. Normal data rates may apply.

[https://interactive.data.illinois.gov/t/HFS/views/IllinoisCOVID-19VirtualCareProgram-Enhanced/Virtual-Enhanced?iframeSizedToWindow=true&:embed=y&:showAppBanner=false&:display\\_count=no&:showVizHome=no&:origin=viz\\_share\\_link](https://interactive.data.illinois.gov/t/HFS/views/IllinoisCOVID-19VirtualCareProgram-Enhanced/Virtual-Enhanced?iframeSizedToWindow=true&:embed=y&:showAppBanner=false&:display_count=no&:showVizHome=no&:origin=viz_share_link)